

cogent syndicated

# 2020 Research Catalog

Unique, dynamic solutions designed to  
meet your evolving needs

# New in 2020

## OPTIMIZE ADVISOR ENGAGEMENT

Identify best-in-class approaches for advisor engagement to deepen relationships with current producers and maximize the impact of prospecting outreach. Determine the best way to allocate marketing spend to differentiate outreach and cut through the clutter to stay relevant and competitive with this qualitative study.

## QUANTIFY IMPACT OF AD SPEND

Provide senior leaders with evidence of the impact of advertising on brand perceptions and key performance indicators. Take the guesswork out of creative treatments and messaging by assessing the reach and effectiveness of specific ad campaigns.

## ANTICIPATE THE NEEDS OF THE NEXT GENERATION OF ADVISORS

As the makeup of the advisor population changes, asset managers, product providers and advisory firms must “evolve or die” — adapting to Millennial advisors who use non-traditional growth strategies as well as older advisors who are focused on succession planning. This new report will provide insights on client profiles, product preferences, and support requirements to anticipate advisor needs and adjust service models to keep pace.

Our state-of-the-art solutions give our clients deep insights to deliver better results.

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## Beyond the Report Podcasts

Think ad agencies have cornered the market on creative deliverables? Think again. Introducing Beyond the Report, a new way for you and your key stakeholders to immerse yourselves in research guidance that is not only creative but engaging and actionable. Each podcast is powerful storytelling led by our research team who discuss and debate insights in engaging and actionable ways, ultimately answering two key questions: So what? And now what?

Cogent Syndicated is the industry’s leading source for insight on the attitudes, opinions and behaviors of key populations including financial advisors, DC plan sponsors, affluent individual investors and institutional investors.

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# Cogent Syndicated Experts

Meet our experts—The brains behind the data.



## LINDA YORK, SENIOR VICE PRESIDENT

Linda leads the Wealth Management Syndicated Research & Consulting practice. She has over 20 years of experience in financial services spanning responsibilities in finance, marketing and business strategy.

Linda's Products: US Institutional Investor Brandscape®



## MEREDITH LLOYD RICE, VICE PRESIDENT

Meredith manages our financial advisor syndicated products. She has more than 15 years of experience managing research initiatives in the wealth management industry.

Meredith's Products: Cogent Beat™ Advisor, On-Demand Advisor Testing, Advisor Brand Metrics Tracking, Advisor Brandscape®, The Next Gen Advisor



## DAVID KEEN, SENIOR PRODUCT DIRECTOR

David manages our affluent investor and marketing and media management syndicated products. Dave has over 20 years of supplier-side experience, which gives him a unique perspective on customer satisfaction and loyalty, brand equity and marketing communication.

David's Products: Cogent Beat™ Investor, On-Demand Investor Testing, Investor Brand Metrics Tracking, Investor Brand Builder™, Media Consumption Advisor & Investor, Brand Lift Assessment, Ad Effectiveness



## SONIA SHARIGIAN, SENIOR PRODUCT DIRECTOR

Sonia manages our retirement and defined contribution syndicated products. She has managed numerous qualitative and quantitative studies in financial services in her more than 10 years in the industry.

Sonia's Products: Retirement Planscape®, DC Participant Planscape™, Retirement Plan Advisor Trends™, Cutting Through the Marketing Clutter™ 2.0

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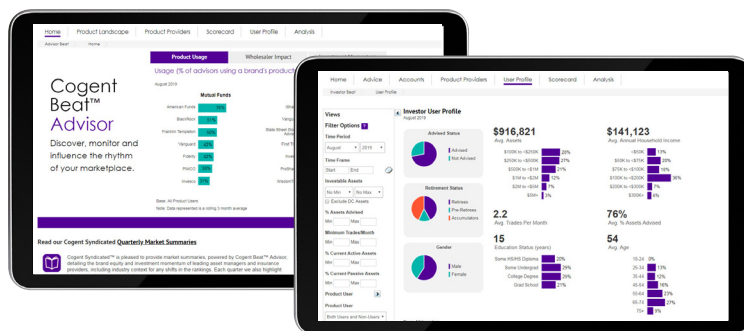
# BRAND IMPACT MANAGEMENT SUITE

## Cogent Beat™

Evaluate, track and benchmark your brand against competitors and predict future trends—whenever, wherever and however you want. This powerful tool is updated monthly to help you keep your finger on the pulse of the evolving attitudes and behavior of advisors and affluent investors to effectively grow your business and your brand.

### FEATURES

- Interactive online portal
- Custom KPIs
- Annual industry Brandscape report
- Three hours of analyst time per quarter
- Quarterly industry commentary
- 12-month subscription
- 10 individual licenses
- Monthly sample size: Advisors (400) and/or investors (1,000 affluent/\$1M+)



## On-Demand Testing

Get the answers your firm needs quickly and cost-effectively with sophisticated real-time market feedback from financial advisors and/or affluent investors. Our unique access to these valuable audiences gives you a proven and unique platform to get the data you need when you need it. Ask your own proprietary questions using quantitative or qualitative research techniques to better inform your firm's business strategy or determine the true impact of your ad campaigns to more effectively grow your brand and increase purchase intent. We are ready when you are.

### DELIVERABLES

- Flexible scheduling
- Targeted fielding based on your specific screening criteria
- Quantitative survey module of up to 10 proprietary questions per month
- Qualitative survey via online bulletin board of up to 30 minutes
- Customized results in an easy-to-read report and/or Beyond the Report podcast

## Brand Metrics Tracking

Stay on top of your brand perceptions and monitor your brand equity with a report of key brand metrics for your firm and key competitors among financial advisors and/or affluent investors at any point throughout the year. Track engagement, benchmark against competitors and assess the impact of specific initiatives on your own schedule.

### DELIVERABLES

- Flexible scheduling
- Customized presentation with trended analysis and strategic implications

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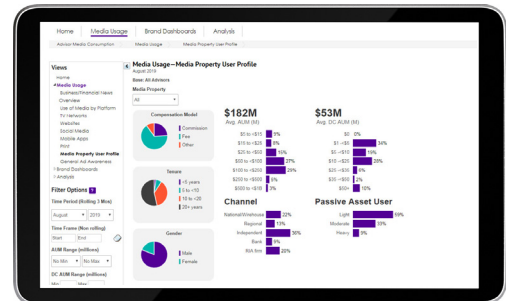
# MARKETING & MEDIA MANAGEMENT SUITE

## Media Consumption™

Discover where, when, how and on what devices financial advisors and affluent investors are consuming media to inform effective media campaigns and increase advertising ROI. Our continuous Media Consumption research identifies media preferences and the most frequently used properties for business and financial news, enabling subscribers to hone in on specific target audiences with the critical data and insight needed to build effective, multichannel media plans.

### FEATURES

- Interactive online portal
- Custom KPIs
- Three hours of analyst time per quarter
- Quarterly industry commentary
- 12-month subscription
- 10 individual licenses
- Monthly sample size: Advisors (400) and/or investors (1,000 affluent/\$1M+)



## Brand Lift Assessment

Quantify the impact of advertising campaigns on brand perceptions among financial advisors and affluent investors. Our exposed/non-exposed research is designed to examine key brand metric performance during specific campaign periods to provide measurable evidence of the effectiveness of your campaigns in reaching your stated objectives.

### DELIVERABLES

- Flexible scheduling
- Custom success metrics/KPIs
- Customized presentation with analysis and strategic implications

## Ad Effectiveness

Get real-time market feedback on specific ad executions to optimize campaigns among financial advisors and affluent investors. Identify key messages that resonate with your target audience to maximize your creative ad spend. Quantitative research measures the in-market performance (recall) and impact of creative and messaging via forced exposure within an online survey. Qualitative research enables an in-depth exploration of the campaign elements to pinpoint opportunities for future strategy.

### DELIVERABLES

- Flexible scheduling
- Targeted fielding based on your specific screening criteria
- Quantitative survey module of up to 10 proprietary questions per month
- Qualitative survey via online bulletin board
- Customized presentation with analysis and strategic implications

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## THE REPORTS: FINANCIAL ADVISORS

### Advisor Brandscape®

Boost profitability, improve competitive positioning, optimize distribution strategy, maximize marketing campaign effectiveness, and increase market share with this annual report. As the most trusted resource for advisor intelligence, Advisor Brandscape provides a holistic view of the advisor landscape including practice models, product use, brand perceptions and user experience across all of the top providers in the mutual fund and ETF categories. In addition, the report includes our popular Advisor Touchpoints section, giving subscribers actionable findings to increase the reach and ROI of their marketing efforts. **June 2020**

#### SAMPLE AND DELIVERABLES

- 1,500 financial advisors
- Comprehensive written report with product and brand analysis, commentary and strategic implications
- Custom strategy session and presentation and/or Beyond the Report podcast
- Custom data cuts by senior analysts available

### Cutting Through the Marketing Clutter™ 2.0

Back by popular demand but with a new twist! Cutting Through the Marketing Clutter identifies the best-in-class approaches for maximizing the reach and impact of advisor-based marketing efforts, from traditional to digital and beyond. The report will help asset managers optimize engagement with current producers and maximize the impact of prospecting efforts. Insights will help firms determine the best way to allocate their marketing spend to differentiate their outreach and stay relevant and competitive. **April 2020**

#### SAMPLE AND DELIVERABLES

- 45 financial advisors
- Copies of the screening instrument, participant profiles and online bulletin board transcripts for pre-subscribers
- Detailed report with analysis, commentary and strategic implications
- Customized presentation including evaluation of supplied content for pre-subscribers

### The Next Gen Advisor™

Adapt to the needs of the changing advisor population to strengthen advisor relationships and grow market share. The report will provide a deep understanding of unique constituents of advisors, including Millennials who are using non-traditional strategies to grow their business and older advisors who are focused on succession planning. Insights on client profiles, product preferences and support requirements will enable firms to anticipate advisor needs and adjust service models to keep pace. **August 2020**

#### SAMPLE AND DELIVERABLES

- 1,000 financial advisors
- Comprehensive written report with analysis, commentary and strategic implications
- Custom strategy session and presentation and/or Beyond the Report podcast
- Custom data cuts by senior analysts available

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## THE REPORTS: AFFLUENT & INSTITUTIONAL INVESTORS

### Investor Brand Builder™

Enhance investor segmentation strategy, improve marketing and communication, identify opportunities to enhance market share and boost profitability among your target investor market. This report provides a detailed overview of the investor marketplace, exploring account and product use, advice solutions, perceptions, as well as use of and experience with the leading distributors and mutual fund and ETF providers. Particular attention is given to Ready-to-Act investors, who intend to make an investment purchase in the near future, as well as generational differences between investor age cohorts. **October 2020**

#### SAMPLE AND DELIVERABLES

- 4,000+ affluent investors with a minimum of \$100,000 in investable assets
- Comprehensive written report with product and brand analysis, commentary and strategic implications
- Custom strategy session and presentation and/or Beyond the Report podcast
- Custom data cuts by senior analysts available

### US Institutional Investor Brandscape®

Maximize brand equity, boost acquisition potential and ward off client attrition with this annual view of the institutional market. The report provides a deep-dive into the behaviors and attitudes of senior investment professionals managing DB pensions, endowments and foundations. The report examines trends in asset allocation and investment strategies, the variables that lead to selection, and the current state of brand equity, differentiation and loyalty. **March 2020**

#### SAMPLE AND DELIVERABLES

- 400 institutional investors managing at least \$100 million in assets
- Comprehensive written report with analysis, commentary and strategic implications
- Custom strategy session and presentation and/or Beyond the Report podcast
- Custom data cuts by senior analysts available

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## THE REPORTS: RETIREMENT

### Retirement Planscape®

Maximize revenue, measure loyalty and momentum and identify product and service offerings that address plan sponsor needs. Retirement Planscape assesses the plan sponsor market, identifying competitive strengths and weaknesses in brand, loyalty and key experience metrics. The report explores the aspects leading plan sponsors consider when switching or choosing a new plan provider and examines the use and perceptions of DC investment managers. **May 2020**

#### SAMPLE AND DELIVERABLES

- 1,400 401(k) plan sponsors
- Comprehensive written report with analysis, commentary and strategic implications
- Custom strategy session and presentation and/or Beyond the Report podcast
- Custom data cuts by senior analysts available

### DC Participant Planscape™

Boost participant satisfaction, identify new opportunities and refine strategies to maintain DC plan assets and attract new rollover dollars. DC Participant Planscape looks at the participant experience and asks the questions your firm can't ask. The report benchmarks the top plan providers using critical satisfaction measures and examines the attitudes and perceptions that inform participant planning and investing behavior. Insights will arm firms with strategies to maximize participant contributions and engagement levels, optimize the participant experience, leverage cross-sell opportunities and attract rollover dollars. **July 2020**

#### SAMPLE AND DELIVERABLES

- 4,600 DC plan participants
- 100+ page report containing industry commentary, charts and graphs
- On-site strategy session and customized presentation

### Retirement Plan Advisor Trends™

Grow market share, track key competitors and deepen understanding of DC advisor service and support expectations to strengthen DC advisor loyalty. Retirement Plan Advisor Trends examines the role of advisors across all channels, with a focus on retirement plan specialists managing over \$50 million in DC assets. The report benchmarks the leading DC plan providers and DC investment managers on key brand equity and experience metrics to help firms grow market share and strengthen plan advisor loyalty. **September 2020**

#### SAMPLE AND DELIVERABLES

- 500 DC plan advisors
- Comprehensive written report with analysis, commentary and strategic implications
- Custom strategy session and presentation and/or Beyond the Report podcast
- Custom data cuts by senior analysts available

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## 2020 RATES & DELIVERABLES

### The Reports

Product	Release	Audience	Fielding Period	Investment
US Institutional Investor Brandscape®	Mar 2020	Institutional investors	Oct–Nov 2019	\$35,000
Cutting Through the Marketing Clutter™ 2.0	Apr 2020	Financial advisors	Mar 2020	\$40,000
Retirement Planscape®	May 2020	401(k) plan sponsors	Feb–Mar 2020	\$40,000
Advisor Brandscape®	June 2020	Financial advisors	Jan–Mar 2020	\$45,000
DC Participant Planscape™	Jul 2020	DC plan participants	May 2020	\$35,000
The Next Gen Advisor™	Aug 2020	Financial advisors	Apr–Jun 2020	\$25,000
Retirement Plan Advisor Trends™	Sep 2020	DC advisors	Aug 2020	\$35,000
Investor Brand Builder™	Oct 2020	Affluent investors	Jul–Aug 2020	\$35,000

### Brand Impact Management Suite

Product	Release	Audience	Fielding Period	Investment
Cogent Beat™ Advisor	Monthly	Financial advisors	Continuous	\$125,000
Cogent Beat™ Investor	Monthly	Affluent investors	Continuous	\$115,000
On-demand Testing—Quant	Client-specific	Financial advisors Affluent investors	Contact us for availability	\$15,000
On-demand Testing—Qual	Client-specific	Financial advisors Affluent investors	Contact us for availability	\$20,000
Brand Metrics Tracking	Client-specific	Financial advisors Affluent investors	Monthly	\$15,000

### Marketing and Media Management Suite

Product	Release	Audience	Frequency	Investment
Media Consumption™ Advisor	Monthly	Financial advisors	Continuous	\$35,000
Media Consumption™ Investor	Monthly	Affluent investors	Continuous	\$25,000
Brand Lift Assessment	Client-specific	Financial advisors Affluent investors	Contact us for scheduling	\$20,000
Ad Effectiveness—Quant	Client-specific	Financial advisors Affluent investors	Contact us for scheduling	\$15,000
Ad Effectiveness—Qual	Client-specific	Financial advisors Affluent investors	Contact us for scheduling	\$20,000

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## Subscription & Licensing

Please contact us at [cogent@escalent.co](mailto:cogent@escalent.co) or **888.962.3312** for more information about:

- Bundled subscription pricing, multiyear subscription discounts and custom oversamples
- Licensing and distribution
- Private label, co-branding and sponsorship
- Thought leadership

## Talk to us.

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## About Escalent

Escalent is a top human behavior and analytics firm specializing in industries facing disruption and business transformation. As catalysts of progress for more than 40 years, we tell stories that transform data and insight into a profound understanding of what drives human beings. And we help businesses turn those drivers into actions that build brands, enhance customer experiences and inspire product innovation.

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